



## **Patient Advisory: IMA Medical Group's Response to Coronavirus Disease (COVID-19) Concerns**

**IMA Medical Group Hotline Number:  
833-IMA-COVID, 833-462-2684**

At IMA Medical Group we want you to know that we are here for you. We are prepared to provide quality patient care for all patients, and we understand those with COVID-19 symptoms have special concerns.

For this reason, we have created a Special Hotline for patients to call if they are concerned and/or experiencing any of the following symptoms:

- **Fever**
- **Cough**
- **Difficulty breathing**

IMA patients can call **833-462-2684** if they have a concern and would like to speak to one of our Healthcare Professionals.

### **How IMA Medical Group Is Keeping You Safe**

First and foremost, WE ARE ASKING ALL IMA PATIENTS TO MAKE SURE TO CALL OUR HOTLINE BEFORE VISITING OUR CLINICS IF YOU ARE EXPERIENCING ANY SYMPTOMS.



When calling our Hotline, you will speak a Healthcare Professional who will consult with your physician in order to advise you on the most appropriate treatment.

When calling our Hotline or visiting our clinics, please be prepared to answer the following questions that will help us better understand your needs and advise you accordingly:

1. Do you currently have a cough, fever or difficulty breathing?
2. Have you had close contact with a laboratory-confirmed COVID-19 person in the past 14 days?
3. Have you traveled in the past 14 days, or have you had contact with anyone who had cough, fever, or difficulty breathing following travel to another location?







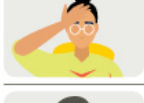



## **Staying Safe**

We are advising our patients to remain thoughtful about where they need to go and reduce unnecessary community exposure. In addition, we have developed materials on preventative measures that our patients can take to reduce the risks of exposure to respiratory viruses.

## **More Useful Information**

1. Coronavirus (COVID-19), cold flu: How can you tell the difference? [SEE IMAGE NEXT PAGE]

## Coronavirus (COVID-19), cold and flu: How can you tell the difference?\*

	SYMPTOMS	CORONAVIRUS	COLD	FLU
	<b>Sore throat</b>	Sometimes	Common	Common
	<b>Cough</b>	Common	Common	Common
	<b>Sneezing</b>	—	Common	Sometimes
	<b>Fever</b>	Common	—	Common
	<b>Body aches</b>	Sometimes	Mild	Common
	<b>Tiredness</b>	Sometimes	Mild	Common
	<b>Headache</b>	—	—	Common
	<b>Runny/stuffy nose</b>	—	Common	Sometimes
	<b>Nausea</b>	—	—	Sometimes
	<b>Shortness of breath</b>	In severe cases	—	—

\*Sources: Centers for Disease Control and Prevention, World Health Organization

†Information on COVID-19, including its symptoms, is still emerging.